

KATHERINE FLEMING

DB Director of Client Relations

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Current Responsibility

Katherine Fleming is a DB director of client relations for the Milliman Employee Benefits Administration and Consulting Practice. She provides leadership and guidance to the Client Service Team. She coordinates the delivery of defined benefit administration services for her book of clients. In addition, she is responsible for client escalations, project management, and the development and implementation of best practices. She joined Milliman in 2008.

Professional Work Experience

Katherine has worked in the defined benefit field since 2008. Her experience includes traditional plans, union plans, cash balance plans, floor offset plans, and governmental plans. Her focus is to provide the participant and the client a high-quality product. She works closely with her analysts and various departments within Milliman to ensure that all of her clients' needs are being met.

Education

BS (Mathematics), BS (Economics), Southern Methodist University, Dallas, TX